



[www.TinyHosting.net](http://www.TinyHosting.net)  
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## **TinyHosting Limited**

### **Acceptable Use Policy**

Revision date: 01/01/15

This legally binding contract (the "Agreement") is by and between TinyHosting Limited ("TinyHosting"), and you and your assigns, employees, agents or contractors ("You", "Your", the "Customer") and is effective as of the date you purchase hosting services from TinyHosting.

This Agreement sets forth the terms and conditions of Your use of TinyHosting Limited services (collectively, the "Services") and represents the entire agreement between You and TinyHosting relating to the Services.

By purchasing the Services, You acknowledge and agree that You have read, understand, acknowledge and agree to be bound by all the terms and conditions of this Agreement, along with any new, different or additional terms, conditions or policies that TinyHosting Limited may establish and post on its website from time to time.

As a provider of web site hosting and other Internet-related services, TinyHosting Ltd offers its customer (also known as “Subscribers”) and their customers and users the means to acquire and disseminate a wealth of public, private, commercial and non-commercial information. TinyHosting respects that the Internet provides a forum for free and open discussion and dissemination of information. However, when there are competing interests at issue, TinyHosting Ltd reserves the right to take certain preventive or corrective actions. In order to protect these competing interests, TinyHosting Ltd has developed an **Acceptable Use Policy (“AUP”)**, which supplements and explains certain terms of each customer’s respective service agreement, and is intended as a guide to the customer’s rights and obligations when using TinyHosting Ltd’ services. This AUP will be revised from time to time.

One important aspect of the Internet is that no one party owns or controls it. This fact accounts for much of the Internet’s openness and value, but it also places a high premium on the judgment and responsibility of those who use it, both in the information they acquire and in the information they disseminate to others. When subscribers obtain information through the Internet, they must keep in mind that TinyHosting Ltd cannot monitor, verify, warrant or vouch for the accuracy and quality of the information they acquire. For this reason, the subscriber must exercise his or her best judgment in relying on information obtained from the Internet, and also should be aware that some material posted to the Internet may be sexually explicit or otherwise offensive. Because TinyHosting Ltd cannot monitor or censor the Internet, and will not attempt to do so, TinyHosting Ltd cannot accept any responsibility for injury to its subscribers resulting from inaccurate, unsuitable, offensive or illegal Internet communications.

When subscribers disseminate information from the Internet, they must keep in mind that TinyHosting Ltd does not review, edit, censor or take responsibility for any information its subscribers may create. When users place information on the Internet, they have the same liability as other authors for copyright infringement, defamation and other harmful speech. Also, because the information created is carried over TinyHosting Ltd’ network and may reach a large number of people, including both subscribers and non-subscribers of TinyHosting Ltd, subscribers’ postings to the Internet may affect other subscribers and may affect TinyHosting Ltd’ goodwill, business, reputation or operations. For these reasons, subscribers violate TinyHosting Ltd policy and the Service Agreement when they, their customers, affiliates or subsidiaries engage in the following prohibited activities:

**Spamming:**

Sending unsolicited bulk and/or commercial information over the Internet. It is not only harmful because of its negative impact on consumer attitudes toward TinyHosting Ltd, but also because it can overload TinyHosting Ltd’ network and

disrupt service to TinyHosting Ltd' subscribers. Also, maintaining an open SMTP relay is prohibited. When a complaint is received, TinyHosting Ltd will investigate and shutdown the account that is SPAMing. A £25 charge for violating this policy will be charged to the person initiating the SPAM. Furthermore TinyHosting Ltd reserves the right to prosecute for this violation. A £1 charge will be assessed PER EMAIL sent should TinyHosting Ltd choose to pursue and prosecute. This fee is capped at £500.

### **Audio/Video Streaming:**

Audio/Video Streaming is permitted however users should be aware this will use more bandwidth and should therefore ensure you have sufficient bandwidth. The use of Shoutcast on webhosting or IRC plans is prohibited unless by prior arrangement.

### **Adult Content**

TinyHosting permits Adult Orientated websites and content to be stored on its servers. However all content must be legal and permission must be granted first. Where permission is granted your website will be monitored to ensure you are meeting our guidelines and UK/EU laws.

### **Large File Policy:**

TinyHosting Ltd is not for file hosting and distribution – as such, customers may not host any files larger than 500MB in size that are observed to be available for the sole purpose of download. Such files include but are not limited to .ZIP, .RAR, .EXE files. ISO files may not be stored on TinyHosting Limited Servers unless prior permission is granted. If you are unsure whether your file is against this policy, please e-mail [support@tinyhosting.net](mailto:support@tinyhosting.net).

### **Obscene Speech or Materials:**

Using TinyHosting Ltd' network to advertise, transmit, store, post, display, or otherwise make available child pornography or obscene speech or material is prohibited. TinyHosting Ltd is required by law to notify law enforcement agencies when it becomes aware of the presence of child pornography on or being transmitted through its network.

### **Defamatory or Abusive Language:**

Using TinyHosting Ltd' network as a means to transmit or post negative, defamatory, harassing, abusive or threatening language.

### **Forging of Headers:**

Forging or misrepresenting message headers, whether in whole or in part, to mask the originator of the message.

### **Illegal or Unauthorized Access to Other Computers or Networks:**

Accessing, illegally or without authorization, computers, accounts or networks

belonging to another party, or attempting to penetrate security measures of another individual's system (often known as "hacking"). Also, any activity that may be used as a precursor to an attempted system penetration (i.e., port scan, stealth scan or other information-gathering activity).

#### **Distribution of Internet Viruses, Worms, Trojan Horses or Other Destructive Activities:**

Distributing information regarding the creation of and sending Internet viruses, worms, Trojan horses, ping, flooding, mail bombing or denial of service attacks. Also, activities that disrupt the use of or interfere with the ability of others to effectively use the network or any connected network, system, service or equipment.

#### **Facilitation a Violation of this AUP:**

Advertising, transmitting or otherwise making available any software, program, product or service that is designed to violate this AUP, which includes the facilitation of the means to spam, initiation of ping, flooding, mail bombing, denial of service attacks and piracy of software.

#### **Export Control Violations:**

Exporting encryption software over the Internet or otherwise, to points outside the United States.

#### **Usenet Groups:**

TinyHosting Ltd reserves the right not to accept postings from newsgroups where we have actual knowledge that the content of the newsgroup violates the AUP.

#### **Other Illegal Activities:**

Engaging in activities that are determined to be illegal, including, but not limited to, advertising, transmitting or otherwise making available ponzi schemes, pyramid schemes, fraudulently charging credit cards and pirating software.

#### **Other Activities:**

Engaging in activities, whether lawful or unlawful, that TinyHosting Ltd determines to be harmful to its subscribers, operations, reputation, and goodwill or customer relations.

As we have pointed out, the responsibility for avoiding harmful activities just described rests primarily with the subscriber. TinyHosting Ltd will not, as an ordinary practice, monitor the communications of its subscribers to ensure that they comply with TinyHosting Ltd' policy or applicable law. However, when TinyHosting Ltd becomes aware of harmful activities, it may take any action to stop the harmful activity, including, but not limited to, removal of information, shutting down a web site, implementing screening software designed to block

offending transmissions, denying access to the Internet, or any other action deemed appropriate by TinyHosting Ltd.

TinyHosting Ltd is also aware that many of its subscribers are themselves providers of Internet services, and that information reaching TinyHosting Ltd' facilities from those subscribers may have originated from a customer of the subscriber or from another third party. TinyHosting Ltd does not require its subscribers who offer Internet services to monitor or censor transmissions or web sites created by customers of its subscribers. TinyHosting Ltd reserves the right to directly take action against a customer of its subscribers. Also, TinyHosting Ltd may take action against the TinyHosting Ltd' subscriber because of activities of a customer of the subscriber, even though the action may affect other customers of the subscriber. Similarly, TinyHosting Ltd anticipates that subscribers who offer Internet services will cooperate with TinyHosting Ltd in any corrective or preventive action that TinyHosting Ltd deems necessary. Failure to cooperate with such corrective or preventive measures is a violation of TinyHosting Ltd policy.

TinyHosting Ltd will not intentionally monitor private electronic mail messages sent or received by its subscribers, unless required to do so by law, governmental authority or when public safety is at stake. TinyHosting Ltd may, however, monitor its service electronically to determine that its facilities are operating satisfactorily. Also, TinyHosting Ltd may disclose information, including, but not limited to, information concerning a subscriber, a transmission made using our network, or a web site, in order to comply with a court order, subpoena, summons, discovery request, warrant, statute, regulation or governmental request. TinyHosting Ltd assumes no obligation to inform the subscriber that subscriber information has been provided and, in some cases, may be prohibited by law from giving such notice. Finally, TinyHosting Ltd may disclose subscriber information or information transmitted over its network where necessary to protect TinyHosting Ltd and others from harm, or where such disclosure is necessary to the proper operation of the system. However, TinyHosting Ltd will never sell information to other services or outside companies.

TinyHosting Ltd expects that its subscribers who provide Internet services to others will comply fully with all applicable laws concerning the privacy of online communications. A subscriber's failure to comply with those laws will violate TinyHosting Ltd policy. Finally, TinyHosting Ltd wishes to emphasize that, in signing the Service Agreement, subscribers indemnify TinyHosting Ltd for any violation of the Service Agreement, law or TinyHosting Ltd policy resulting in loss to TinyHosting Ltd or the bringing of any claim against TinyHosting Ltd by any third party. This means that, if TinyHosting Ltd is sued because of a subscriber's or customer of a subscriber's activity, the subscriber will be responsible for payment of any damages awarded against TinyHosting

Ltd, plus costs and reasonable attorney's fees.

Any client who breaks this policy will be subject to a £50 administration fee unless outlined under each condition.

We hope this AUP is helpful in clarifying the obligations of Internet users, including TinyHosting Ltd and its subscribers, as responsible members of the Internet. Any complaints about a subscriber's violation of this AUP should be sent to [support@tinyhosting.net](mailto:support@tinyhosting.net).